

TERMS AND CONDITIONS

Term Fee

Central Coast Conservatorium (CCC) offers tuition on a weekly basis in schools. The Conservatorium guarantees a minimum of eight lessons per term. Additional lessons are provided depending on the number of weeks in the term and other school activities. Parents are billed per term for the tuition at the start of each term.

Lessons

The Conservatorium staff will attempt to provide rehearsals and tutorials each and every week of term as allowed by the school. Any missed lessons by students where a tutor attends the school cannot be credited and the student will be billed for that lesson. Any lessons missed by Conservatorium staff will be attempted to be made up at a later time during the term. Any lessons missed due to school activities will be made up where possible, but the Conservatorium cannot be held responsible for any of these missed lessons.

Payment of Fees

The term fee can be paid via credit card or direct debit as per the Terms and Conditions of eWay (the Conservatorium's payment gateway). Parents will receive an invoice prior to the commencement of each term (terms 2---4). Fees are due by the end of week 2 of each term. Failure to pay by the due date could result in your child being excluded from band lessons until fees in arrears are paid.

If you have any issues with making payment on time due to financial difficulties, please contact the Conservatorium to arrange a payment plan. We are more than happy to help in this regard.

Instrument Hire Fees

Hire fees for Conservatorium instruments are fixed at \$50 per term (plus GST). Parents are responsible for the instrument whilst in the student's possession, therefore please ensure insurance coverage. Any warranty issues with the instruments are the responsibility of the Conservatorium, and warranty repairs will be completed as quickly as possible. Where possible a replacement instrument will be issued for warranty repairs. Damage to instruments not covered under warranty or due to negligence of the child will be the responsibility of parents. The Conservatorium can assist in recommending an instrument repairer. Please be sure to consult with Conservatorium staff regarding any issues with instruments.

Withdrawal

If for some reason your child wishes to withdraw from the music program, please inform the Conservatorium at the commencement of the term so any necessary changes to tutor schedules can be arranged. Withdrawal from the program can only occur at the start of each new term and students will need to see out the end of term before they discontinue. If a discontinuing student is hiring a Conservatorium instrument they will need to return this instrument at the end of the term. If we do not receive contact in regards to withdrawal, the Conservatorium will assume enrolment will continue and fees will be charged for the term.

Refunds

Central Coast Conservatorium will not issue any refunds once a child has enrolled in the program. In exceptional circumstances (eg. Serious illness), a request for refund can be made in writing to the Conservatorium.